

QUALITY AND ENVIRONMENTAL POLICY

CAP Arreghini S.p.A. carries out its business with the following mission:

To design, manufacture and distribute coating products for buildings, wooden and iron structures, ensuring aesthetic appeal, attention to human well-being and respect for the environment.

To this end, it has identified a culture of quality and continuous improvement as the means to gather feedback from the market, respond to needs, develop products and build relationships in order to establish solid partnerships with dealers and users. This activity must be carried out in full compliance with the provisions of the law on environmental protection, as the environment is a common good to be preserved and protected, and the aspects on which the company has an impact must be monitored, to the extent that this is feasible. It is our firm belief that our work should not burden the surrounding environment and that we must therefore monitor dangerous or potentially dangerous situations in order to constantly improve our environmental impact and strive for continuous improvement in this area.

The organisation must refer to the requirements of the national and international standards UNI EN ISO 9001:2015 and 14001:2015, national laws and European Economic Community directives on the environment and safety.

CAP Arreghini S.p.A.'s Quality Policy is based on five key points:

- use of technologies aimed at managing and controlling production processes in order to increase product quality consistency in a healthy and safe working environment;
- particular attention to customer relations, maintaining constant dialogue through information, consultation, communication and cooperation, with regular meetings to understand customer needs and satisfaction levels;
- commitment to research and development and improvement of products and their application cycle in order to respond to the expressed and unexpressed needs of customers;
- strong commitment to maintaining a culture of quality by enhancing the contribution of human resources through the identification of key processes, their managers and the criteria for assessing their efficiency and effectiveness; every employee of CAP Arreghini S.p.A. is responsible for the quality of their work and for developing an active and proactive role in the continuous improvement of product quality and customer service.
- Optimisation of resources in terms of innovative technologies, cost containment and waste reduction in order to ensure competitiveness and eco-sustainable development.

The Environmental Management Policy focuses on the following points:

- Reducing environmental impact by maintaining effective accident prevention measures and limiting harmful consequences for workers, the environment and public health by adopting the best available and economically sustainable techniques;
- Compliance with applicable environmental laws and regulations, periodically verifying the Organisation's and its processes' compliance with applicable legislative provisions and signed agreements and commitments;
- Periodic review of product manufacturing and support processes to assess and improve their effectiveness and efficiency, in order to ensure the prevention of environmental impacts;
- Verification of the implementation of the Improvement Programme to pursue the stated commitment to achieve the highest level of efficiency and effectiveness while respecting environmental protection.

The company has also identified the following short/medium-term strategies:

- Commitment to research into the progressive reduction of substances harmful to the environment and humans in formulations, both during production and subsequent application.
- Research and development of products with reduced environmental impact consistent with the LCA methodology.
- Development of building systems that offer high insulation performance, reducing energy consumption for heating and air conditioning in homes.
- Search for suppliers of raw materials certified to UNI EN ISO 14001 and located as close as possible to the CAP Arreghini production site in order to minimise road transport.
- Strict monitoring of operating costs, supported by the correct and prudent management of available financial resources.
- Implementation of internal and external training programmes to develop staff skills, with a focus on environmental issues and raising awareness of good practices aimed at limiting consumption and respecting the environment in all its forms.
- Implementation of 4.0 technology systems with the aim of improving energy efficiency.
- Consolidation of the Industrial Coating sector, which continues to represent an extremely interesting line of business for the company both on the domestic and foreign markets, thanks to the identification of and openness towards new customer targets.
- Strengthening commercial initiatives to promote the development of foreign markets, which continues to be the company's top priority, focusing considerable attention and increasing resources on this area.

Cap Arreghini also considers it essential to continuously analyse the context in which it operates, in order to monitor and control any deviations that may present risks to the organisation or to certain processes, as well as to identify potential opportunities to be exploited through the implementation of strategically relevant actions. This activity must be conducted with a view to *risk-based thinking* and continuous improvement.

The Company Management is committed to implementing this strategy and objectives through agreed, planned and verified actions, providing the necessary financial and human resources.

CAP ARREGHINI S.p.A.
General Management

Annex 5A MDQ

6 June 2022